



State Regulatory Complaint Agencies

Cambridge Mercantile Corp. (U.S.A.) (“Corpay Cross Border Solutions”) (NMLS ID # 988463) is a licensed money transmitter in various U.S. states.

Below is a schedule of state regulatory agency complaints departments and procedures. (Updated as of May 2026)

We strongly encourage you to first contact Corpay Cross Border Solutions with your complaint, so we can rectify your problem more quickly.

| State | Agency for Complaints | Address | Contact Information |
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| Alabama | Alabama Securities Commission File a complaint here | Enforcement Division PO Box 304700 Montgomery, AL 36130-4700 | Toll Free: 800-222-1253 Phone: 334-242-2984 Fax: 334-242-0240 Email: asc@asc.alabama.gov |
| Alaska | For Alaska Residents Only: If your issue is unresolved by Cambridge Mercantile Corp. (U.S.A.) at (212) 594-2200, please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form here. Submit formal complaint form with supporting documents: Division of Banking & Securities, PO Box 110807, Juneau, AK 99811-0807 If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One. | | |
| Arizona | Department of Financial Institutions File a complaint here | 100 N. 15th Avenue #261 Phoenix, AZ 85007 | Toll Free: 800-544-0708 Phone: 602-771-2800 Email: financial.consumers@difi.az.gov |
| Arkansas | Securities Department File a complaint here | 1 Commerce Way, Suite 402 Little Rock, AR 72202 | Toll Free: 800-981-4429 Phone: 501-324-9260 Fax: 501-324-9268 ASDInfo@arkansas.gov |
| California | Department of Financial Protection File a complaint here. | If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at consumer.services@dfpi.ca.gov , or by mail at the Department of Financial Protection and Innovation, Consumer Services, 651 Bannon Street, Suite 300, Sacramento, CA 95811 | |



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| Colorado | Division of Banking_ File a complaint here | 1560 Broadway, Suite 975 Denver CO 80202 | Phone: 303-894-7575 Fax: 303-894-7570 Email: DORA_BankingWebsite@state.co.us |
| Connecticut | Department of Banking File a complaint here | 260 Constitution Plaza Hartford, CT 06103-1800 | Toll Free: 1-800-831-7225 Phone: 860-240-8170 Email: Banking.complaints@ct.gov |
| Delaware | Office of the State Bank Commissioner File a complaint here | Complaint Department 1110 Forrest Avenue Dover, DE 19904 | Phone: 302-739-4235 (or) 302-577-6722 Fax: 302-739-2356 Email: bankcommissioner@delaware.gov |
| District of Columbia | Department of Insurance, Securities & Banking File a complaint here. | 1050 First St., NE, Suite 801 Washington, DC 20002 | Phone: 202-727-8000 Fax: 202-671-0650 Contact TTY: 711 Email: discomplaints@dc.gov |
| Florida | Office of Financial Regulation, Division of Finance File a complaint here | Attn: Consumer Assistance Group 200 E Gaines Street Tallahassee, FL 32399 | Phone: 850-487-9687 Fax: 850-410-9663 |
| Georgia | Georgia's Department of Financial Institutions instructs customers to make their complaints directly to the MSB or to file the complaint directly with the Consumer Financial Protection Bureau at this link or by phone at 855-411-2372. | | |
| Hawaii | Department of Commerce and Consumer Affairs; Division of Financial Institutions File a complaint here. | 335 Merchant Street, Room 221 Honolulu, HI 96813 | Phone: 808-587-4272 Fax: 808-586-2818 Email: dfi@dcca.hawaii.gov |
| Idaho | Department of Finance, Securities Bureau File a complaint here | Idaho Department of Finance 11341 West Chinden Blvd. Building 4, Floor 3 Boise, ID 83714 | Toll-Free (Idaho Only): 1-888-346-3378 Phone: 208-332-8002 Fax: 208-332-8099 Email: securities@finance.idaho.gov |
| Illinois | Illinois Department of Financial & Professional Regulation File a complaint here | 320 West Washington Street, 3rd Floor Springfield, IL 62786 | All Inquiries: 1-888-473-4858 |
| Indiana | Department of Financial Institutions File a complaint here | 30 South Meridian Street, Suite 200 Indianapolis, IN 46204 | Toll Free: 800-382-4880 Phone: 317-232-3955 Fax: 317-232-7655 Email: DFIcomplaints@dfi.in.gov |
| Iowa | Division of Banking File a complaint here | 200 East Grand Ave, Suite 300 Des Moines, IA 50309 | Phone: 515-281-4014 |
| Kansas | Office of State Bank Commissioner_ File a complaint here | Attn: Consumer Affairs Department 700 SW Jackson, Suite 300 Topeka, KS 66603 | Phone: 785-380-3939 Toll Free: 877-387-8523 Fax: 785-371-1229 Email: complaints@osbckansas.org |



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| Kentucky | Office of Financial Institutions, Consumer Protection Branch File a complaint here | Attn: Consumer Complaints Mayo-Underwood Building, 500 Mero Street, 25W19, Frankfort, KY 40601 | Toll Free: 888-432-9257 option 3 Phone: 502-573-3390 Email: KFI.Complaints@ky.gov |
| Louisiana | Office of Financial Institutions File a complaint here | ATTN: Depository Department 8660 United Plaza Boulevard, 2nd Floor Baton Rouge, LA 70809-7024 | Phone: 225-925-4660 Fax: 225-925-4525 Email: Complaints@ofi.la.gov |
| Maine | Bureau of Consumer Credit Protection File a complaint here | Department of Professional & Financial Regulation Bureau of Consumer Credit Protection 35 State House Station Augusta, Maine 04333 | Toll Free: 800-332-8529 (in Maine) Phone: 207-624-8527 Fax 207-582-7699 TTY: 877-577-6690 Email: Cons.Credit@maine.gov |
| Maryland | The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Cambridge Mercantile Corp. (U.S.A.) (d/b/a Corpay) NMLS #988463 at: Consumer Services Unit, 100 S. Charles Street Tower 1, Suite 5300, Baltimore, MD 21201. Phone number: 410-230-6077. File a complaint here | | |
| Massachusetts | Division of Banks File a complaint here | Attn: Consumer Assistance Unit 1000 Washington Street, 10th Floor Boston, MA 02118-6400 | Toll Free: 800-495-2265 Phone: 617-956-1500 Fax: 617-956-1599 TDD: 617-956-1577 Email: dobconsumer.assistance@mass.gov |
| Michigan | Department of Insurance and Financial Services - Office of Consumer Services File a complaint here | PO Box 30220 Lansing, MI 48909-7720; or 530 W. Allegan Street, 7th Floor Lansing, MI 48933 | Toll Free: 877-999-6442 Phone: 517-284-8800 Fax: 517-284-8837 Email: DIFSComplaints@michigan.gov |
| Minnesota | The Commissioner of Financial Regulation for the State of Minnesota will accept all questions or complaints from Minnesota residents regarding Cambridge Mercantile Corp. (U.S.A.) (d/b/a Corpay) NMLS #988463 through: Online submission (85 7th Place East, Suite 280 Saint Paul, MN 55101). Toll Free: 800-657-3602. Phone number: 651-539-1600. Fax: 601-321-6933. Email: consumer.protection@state.mn.us . Commerce Department File a complaint here | | |
| Mississippi | Department of Banking and Consumer Finance File a complaint here | PO Box 12129 Jackson, MS 39236-2129 | Phone: 601-321-6901 Fax: 601-321-6933 |
| Missouri | Division of Finance . File a complaint here | Missouri Division of Finance Truman State Office Building Room 630 Jefferson City, MO 65102 | Phone: 573-751-3242 Fax: 573-751-9192 Email: finance@dof.mo.gov |



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| Montana | Division of Banking & Financial Institutions File a complaint here | Montana Division of Banking and Financial Institutions 1227 11th Ave, Suite 100, Helena, MT 59601 PO Box 200546, Helena, MT 59620-0546 | Toll Free 800-914-8423 Phone: 406-841-2920 Fax: 406-841-2930 Email banking@mt.gov |
| Nebraska | Department of Banking and Finance File a complaint here | Financial Institutions - Complaints PO Box 95006 Lincoln, NE 68509-5006 (or private mail couriers) 1526 K Street, Suite 300 Lincoln, NE 68508-2732 | Toll Free: 877-471-3445 Phone: 402-471-2171 |
| Nevada | Department of Banking and Industry Division of Financial Institutions File a complaint here | 3300 W Sahara Ave, Suite 250 Las Vegas, NV 89102 | Phone: 702-486-4120 Fax: 702-486-4563 Email: consumerhelp@business.nv.gov Toll free: (844) 594-7275 |
| New Hampshire | Banking Department File a complaint here | 53 Regional Drive, Suite 200, Concord, NH 03301 | Phone: 603-271-3561 TDD Access: 800-735-2964 Fax: 603-271-1090 Email: legal@banking.nh.gov |
| New Jersey | Department of Banking & Insurance File a complaint here. | Consumer Inquiry Response Center ("CIRC") PO Box 471 Trenton, NJ 08625-0471 | Toll Free: 800-446-7467 Phone: 609-292-7272 Fax: 609-777-0508 or 609-292-2431 |
| New Mexico | Regulation & Licensing Department - Financial Institutions Division File a complaint here. | Toney Anaya Building 2550 Cerrillos Road Santa Fe, NM 87505-5101 (Or) PO Box 25101 Santa Fe, NM 87504-5101 | Phone: 505-476-4885 Fax: 505-476-4670 Email: rebecca.moore@rld.nm.gov |
| New York | Cambridge Mercantile Corp. (U.S.A.) (d/b/a Cambridge Global Payments) is licensed and regulated by the New York State Department of Financial Services, One State Street, New York, NY 10004. Unresolved consumer complaints may be mailed to the New York Department of Financial Services, Consumer Services Division, Consumer Assistance Unit, NY Department of Financial Services, One Commerce Plaza, Albany, NY 12257; 800-342-3736 or 877-226-5697 File a complaint here. | | |
| North Carolina | Commissioner of Banks File a complaint here. | Consumer Assistance 4309 Mail Service Center, Raleigh NC 27699-4309 | Toll Free: 1-877-5-NO-SCAM |
| North Dakota | Department of Financial Institutions File a complaint here. | 1200 Memorial Highway, Bismarck, ND 58504 | Phone: 701-328-9933 Email: dfi@end.gov |
| Ohio | Department of Commerce, Financial Institutions Division File a complaint here. | 77 South High Street, 21st Floor Columbus, OH 43215 | Toll Free: 866-278-0003 Phone: 614-728-8400 Fax: 614-220-7124 Email: web.dfi@com.ohio.gov |



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| Oklahoma | Banking Department File a complaint here. | Mick Thompson, Commissioner Oklahoma State Banking Department 2900 N Lincoln Blvd Oklahoma City, OK 73105 | Phone: 405-521-2782 Or 918-295-3649 |
| Oregon | Division of Financial Regulation Department of Consumer and Business Services - Division of Finance and Corporate Securities File a complaint here. | 350 Winter Street NE, Room 410 or PO Box 14480 Salem, OR 97309 | Toll Free: 888-877-4894 Fax: 503-947-7862 Email: DFR.FinancialServicesHelp@dcbs.oregon.gov |
| Pennsylvania | Department of Banking and Securities File a complaint here. | 17 N. 2nd Street, Suite 1300 Harrisburg, PA 17101 | Toll Free: 800-600-0007 or 800-722-2657 Out of State 717-787-1854 |
| Puerto Rico | Commissioner of Financial Institutions File a complaint here. | Attn: Complaints Division Office of the Commissioner of Financial Institutions PO Box 11855 San Juan, PR 00910-3855 | Phone: 787-723-3131 (Luis Torres, Admin Assistant - Ext #2324) Fax: 787-723-4042 Email: querellas@ocif.pr.gov |
| Rhode Island | Department of Business Regulation - Division of Banking File a complaint here. | 1511 Pontiac Ave, Bldg. 68-1 Cranston, RI 02920 | Phone: 401-462-9500 Fax: 401-462-9536 |
| South Carolina | Attorney General Attn: Money Services Division File a complaint here. | Rembert C Dennis Building 1000 Assembly Street, Room 519 Columbia, SC 29201 (or) PO Box 11549 Columbia, SC 29201 | Phone: 803-734-1221 Fax: 803-734-3677 Email: agsecurities@scag.gov |
| South Dakota | Department of Labor and Regulation -Division of Banking File a complaint here | SD Division of Banking 1714 Lincoln Ave, Suite 2 Pierre, SD 57501 | Phone: 605-733-3421 Fax: 866-326-7504 Email; banking@state.sd.us |
| Tennessee | Department of Financial Institutions File a complaint here | Tennessee Tower 26th Floor 312 Rosa L. Parks Avenue Nashville, TN 37243-1102 | Toll Free: 800-778-4215 Phone: 615-741-2236 Fax: 615-253-7794 Email: tdfi.consumerresources@tn.gov |
| Texas | If you are a Texas resident and have a complaint, first contact Comdata Inc. If you still have an unresolved complaint regarding Cambridge Mercantile Corp. (U.S.A.)'s money transmission activity, please direct your complaints to the Texas Department of Banking: 2601 N Lamar Blvd, Austin, TX 78705-4292, (877) 276-5554 (toll free), fax (512) 475-1288, email at consumercomplaints@dob.texas.gov , or visit their website at www.dob.texas.gov . File a complaint here | | |
| Utah | Department of Financial Institutions File a complaint here | 324 South State St, Suite 201 Salt Lake City, UT 84111 (or) PO Box 146800 Salt Lake City, UT 84114-6800 | Phone: 801-538-8830 Fax: 801-538-8894 Email: complaints.dfi@utah.gov |
| Vermont | Department of Financial Regulation Attention: Banking Division - Consumer Assistance File a complaint here | 89 Main Street Montpelier, VT 05620-3101 | Toll Free: 833-337-4685 Phone: 802-828-3307 Email: Dfr.BnkConsumer@vermony.gov |

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| Virginia | Bureau of Financial Institutions Attention: Consumer Services and Consumer Complaint Information File a complaint here | PO Box 640 Richmond, VA 23218-0640 (or) 1300 East Main St. Suite 800 Richmond, VA 23219 | Toll Free (VA Only): 800-552-7945 Phone: 804-371-9657 Fax: 804-371-9416 |
| Washington | Department of Financial Institutions - Division of Consumer Services File a complaint here | PO Box 41200 Olympia, WA 98504-1200 | Phone: 360-902-8704 TDD: 360-664-8126 Fax: 360-664-8126 Email: banks@dfi.wa.gov |
| West Virginia | Division of Financial Institutions File a complaint here | 900 Pennsylvania Ave, Suite 306 Charleston, WV 25302-3542 | Toll Free: 800-368-8808 Phone: 304-558-8986 Fax: 304-558-0442 |
| Wisconsin | Department of Financial Institutions Attention: Bureau of Consumer Affairs File a complaint here | 4822 Madison Yards Way, North Tower Madison, WI 53705 (or) PO Box 8041 Madison, WI 53708-8041 | Toll Free: 800-452-3328 Phone: 608-261-9555 Email: ConsumerAct@dfi.wisconsin.gov |
| Wyoming | Division of Banking File a complaint here | Hathaway Building, 2nd Floor 2300 Capitol Ave Cheyenne, WY 82002 | Phone: 307-777-7797 Fax: 307-777-3555 Email: wyoimbankingdivision@wyo.gov |



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