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State Regulatory Complaint Agencies

Cambridge Mercantile Corp. (U.S.A.) ("Corpay Cross Border Solutions") (NMLS ID # 988463) is a licensed money transmitter in various U.S. states.

Below is a schedule of state regulatory agency complaints departments and procedures. (Updated as of May 2026)
We strongly encourage you to first contact Corpay Cross Border Solutions with your complaint, so we can rectify your problem more quickly.

State	Agency for Complaints	Address	Contact Information
Alabama	Alabama Securities Commission . File a complaint here	Enforcement Division PO Box 304700 Montgomery, AL 36130-4700	Toll Free: 800-222-1253 Phone: 334-242-2984 Fax: 334-242-0240 Email: asc@asc.alabama.gov
Alaska	For Alaska Residents Only: If your issue is unresolved by Cambridge Mercantile Corp. (U.S.A.) at (212) 594-2200, please submit formal complaints with the State of Alaska, Division of Banking & Securities. Please download the form here. Submit formal complaint form with supporting documents: Division of Banking & Securities, PO Box 110807, Juneau, AK 99811-0807 If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One.		
Arizona	Department of Financial Institutions . File a complaint here	100 N. 15th Avenue #261 Phoenix, AZ 85007	Toll Free: 800-544-0708 Phone: 602-771-2800 Email: financial.consumers@difi.az.gov
Arkansas	Securities Department File a complaint here	1 Commerce Way, Suite 402 Little Rock, AR 72202	Toll Free: 800-981-4429 Phone: 501-324-9260 Fax: 501-324-9268 ASDInfo@arkansas.gov
California	Department of Financial Protection File a complaint here.	If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at consumer.services@dfpi.ca.gov, or by mail at the Department of Financial Protection and Innovation, Consumer Services, 651 Bannon Street, Suite 300, Sacramento, CA 95811	

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Colorado	Division of Banking. File a complaint here	1560 Broadway, Suite 975 Denver CO 80202	Phone: 303-894-7575 Fax: 303-894-7570 Email: DORA_BankingWebsite@state.co.us
Connecticut	Department of Banking File a complaint here	260 Constitution Plaza Hartford, CT 06103-1800	Toll Free: 1-800-831-7225 Phone: 860-240-8170 Email: Banking.complaints@ct.gov
Delaware	Office of the State Bank Commissioner File a complaint here	Complaint Department 1110 Forrest Avenue Dover, DE 19904	Phone: 302-739-4235 (or) 302-577-6722 Fax: 302-739-2356 Email: bankcommissioner@delaware.gov
District of Columbia	Department of Insurance, Securities & Banking File a complaint here.	1050 First St., NE, Suite 801 Washington, DC 20002	Phone: 202-727-8000 Fax: 202-671-0650 Contact TTY: 711 Email: discomplaints@dc.gov
Florida	Office of Financial Regulation, Division of Finance File a complaint here	Attn: Consumer Assistance Group 200 E Gaines Street Tallahassee, FL 32399	Phone: 850-487-9687 Fax: 850-410-9663
Georgia	Georgia's Department of Financial Institutions instructs customers to make their complaints directly to the MSB or to file the complaint directly with the Consumer Financial Protection Bureau at this link or by phone at 855-411-2372.		
Hawaii	Department of Commerce and Consumer Affairs; Division of Financial Institutions File a complaint here.	335 Merchant Street, Room 221 Honolulu, HI 96813	Phone: 808-587-4272 Fax: 808-586-2818 Email: dfi@dcca.hawaii.gov
Idaho	Department of Finance, Securities Bureau File a complaint here	Idaho Department of Finance 11341 West Chinden Blvd. Building 4, Floor 3 Boise, ID 83714	Toll-Free (Idaho Only): 1-888-346-3378 Phone: 208-332-8002 Fax: 208-332-8099 Email: securities@finance.idaho.gov
Illinois	Illinois Department of Financial & Professional Regulation File a complaint here	320 West Washington Street, 3rd Floor Springfield, IL 62786	All Inquiries: 1-888-473-4858
Indiana	Department of Financial Institutions File a complaint here	30 South Meridian Street, Suite 200 Indianapolis, IN 46204	Toll Free: 800-382-4880 Phone: 317-232-3955 Fax: 317-232-7655 Email: DFIcomplaints@dfi.in.gov
Iowa	Division of Banking File a complaint here	1963 Bell Avenue, Suite 201 Des Moines, IA 50315	Phone: 515-281-4014
Kansas	Office of State Bank Commissioner. File a complaint here	Attn: Consumer Affairs Department 700 SW Jackson, Suite 300 Topeka, KS 66603	Phone: 785-380-3939 Toll Free: 877-387-8523 Fax: 785-371-1229 Email: complaints@osbckansas.org

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Kentucky	Office of Financial Institutions, Consumer Protection Branch File a complaint here	Attn: Consumer Complaints Mayo-Underwood Building,500 Mero Street, 2SW19, Frankfort, KY 40601	Toll Free: 888-432-9257 option 3 Phone:502-573-3390 Email: KFI.Complaints@ky.gov
Louisiana	Office of Financial Institutions File a complaint here	ATTN: Depository Department 8660 United Plaza Boulevard, 2nd Floor Baton Rouge, LA 70809-7024	Phone: 225-925-4660 Fax: 225-925-4525 Email: Complaints@ofi.la.gov
Maine	Bureau of Consumer Credit Protection File a complaint here	Department of Professional & Financial Regulation Bureau of Consumer Credit Protection 35 State House Station Augusta, Maine 04333	Toll Free: 800-332-8529 (in Maine) Phone: 207-624-8527 Fax 207-582-7699 TTY: 877-577-6690 Email: Cons.Credit@maine.gov
Maryland	The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Cambridge Mercantile Corp. (U.S.A.) (d/b/a Corpay) NMLS #988463 at: Consumer Services Unit, 100 S. Charles Street Tower 1, Suite 5300, Baltimore, MD 21201. Phone number: 410-230-6077. File a complaint here		
Massachusetts	Division of Banks File a complaint here	Attn: Consumer Assistance Unit 1000 Washington Street, 10th Floor Boston, MA 02118-6400	Toll Free: 800-495-2265 Phone: 617-956-1500 Fax: 617-956-1599 TDD: 617-956-1577 Email: dobconsumer.assistance@mass.gov
Michigan	Department of Insurance and Financial Services – Office of Consumer Services File a complaint here	PO Box 30220 Lansing, MI 48909-7720; or 530 W. Allegan Street, 7th Floor Lansing, MI 48933	Toll Free: 877-999-6442 Phone: 517-284-8800 Fax: 517-284-8837 Email: DIFSComplaints@michigan.gov
Minnesota	The Commissioner of Financial Regulation for the State of Minnesota will accept all questions or complaints from Minnesota residents regarding Cambridge Mercantile Corp. (U.S.A.) (d/b/a Corpay) NMLS #988463 through: Online submission (85 7th Place East, Suite 280 Saint Paul, MN 55101). Toll Free: 800-657-3602. Phone number: 651-539-1600. Fax: 601-321-6933. Email: consumer.protection@state.mn.us. Commerce Department File a complaint here		
Mississippi	Department of Banking and Consumer Finance File a complaint here	PO Box 12129 Jackson, MS 39236-2129	Phone: 601-321-6901 Fax: 601-321-6933
Missouri	Division of Finance . File a complaint here	Missouri Division of Finance Truman State Office Building Room 630 Jefferson City, MO 65102	Phone: 573-751-3242 Fax: 573-751-9192 Email: finance@dof.mo.gov

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Montana	Division of Banking & Financial Institutions File a complaint here	Montana Division of Banking and Financial Institutions 1227 11th Ave, Suite 100, Helena, MT 59601 PO Box 200546, Helena, MT 59620-0546	Toll Free 800-914-8423 Phone: 406-841-2920 Fax: 406-841-2930 Email banking@mt.gov
Nebraska	Department of Banking and Finance . File a complaint here	Financial Institutions – Complaints PO Box 95006 Lincoln, NE 68509-5006 (or private mail couriers) 1526 K Street, Suite 300 Lincoln, NE 68508-2732	Toll Free: 877-471-3445 Phone: 402-471-2171
Nevada	Department of Banking and Industry Division of Financial Institutions File a complaint here	3300 W Sahara Ave, Suite 250 Las Vegas, NV 89102	Phone: 702-486-4120 Fax: 702-486-4563 Email: consumerhelp@business.nv.gov Toll free: (844) 594-7275
New Hampshire	Banking Department . File a complaint here	53 Regional Drive, Suite 200, Concord, NH 03301	Phone: 603-271-3561 TDD Access: 800-735-2964 Fax: 603-271-1090 Email: legal@banking.nh.gov
New Jersey	Department of Banking & Insurance File a complaint here.	Consumer Inquiry Response Center (“CIRC”) PO Box 471 Trenton, NJ 08625-0471	Toll Free: 800-446-7467 Phone: 609-292-7272 Fax: 609-777-0508 or 609-292-2431
New Mexico	Regulation & Licensing Department - Financial Institutions Division File a complaint here.	Toney Anaya Building 2550 Cerrillos Road Santa Fe, NM 87505-5101 (Or) PO Box 25101 Santa Fe, NM 87504-5101	Phone: 505-476-4885 Fax: 505-476-4670 Email: rebecca.moore@rld.nm.gov
New York	Cambridge Mercantile Corp. (U.S.A.) (d/b/a Cambridge Global Payments) is licensed and regulated by the New York State Department of Financial Services, One State Street, New York, NY 10004. Unresolved consumer complaints may be mailed to the New York Department of Financial Services, Consumer Services Division, Consumer Assistance Unit, NY Department of Financial Services, One Commerce Plaza, Albany, NY 12257; 800-342-3736 or 877-226-5697 File a complaint here.		
North Carolina	Commissioner of Banks File a complaint here.	Consumer Assistance 4309 Mail Service Center, Raleigh NC 27699-4309	Toll Free: 1-877-5-NO-SCAM
North Dakota	Department of Financial Institutions File a complaint here.	1200 Memorial Highway, Bismarck, ND 58504	Phone: 701-328-9933 Email: dfi@nd.gov
Ohio	Department of Commerce, Financial Institutions Division . File a complaint here.	77 South High Street, 21st Floor Columbus, OH 43215	Toll Free: 866-278-0003 Phone: 614-728-8400 Fax: 614-220-7124 Email: web.dfi@com.ohio.gov

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Oklahoma	Banking Department File a complaint here.	Mick Thompson, Commissioner Oklahoma State Banking Department 2900 N Lincoln Blvd Oklahoma City, OK 73105	Phone: 405-521-2782 Or 918-295-3649
Oregon	Division of Financial Regulation Department of Consumer and Business Services - Division of Finance and Corporate Securities File a complaint here.	350 Winter Street NE, Room 410 or PO Box 14480 Salem, OR 97309	Toll Free: 888-877-4894 Fax: 503-947-7862 Email: DFR.FinancialServicesHelp@dcbs.oregon.gov
Pennsylvania	Department of Banking and Securities File a complaint here.	17 N. 2nd Street, Suite 1300 Harrisburg, PA 17101	Toll Free: 800-600-0007 or 800-722-2657 Out of State 717-787-1854
Puerto Rico	Commissioner of Financial Institutions File a complaint here.	Attn: Complaints Division Office of the Commissioner of Financial Institutions PO Box 11855 San Juan, PR 00910-3855	Phone: 787-723-3131 (Luis Torres, Admin Assistant - Ext #2324) Fax: 787-723-4042 Email: querellas@ocif.pr.gov
Rhode Island	Department of Business Regulation – Division of Banking File a complaint here.	1511 Pontiac Ave, Bldg. 68-1 Cranston, RI 02920	Phone: 401-462-9500 Fax: 401-462-9536
South Carolina	Attorney General Attn: Money Services Division File a complaint here.	Rembert C Dennis Building 1000 Assembly Street, Room 519 Columbia, SC 29201 (or) PO Box 11549 Columbia, SC 29201	Phone: 803-734-1221 Fax: 803-734-3677 Email: agsecurities@scag.gov
South Dakota	Department of Labor and Regulation -Division of Banking File a complaint here	SD Division of Banking 1714 Lincoln Ave, Suite 2 Pierre, SD 57501	Phone: 605-733-3421 Fax: 866-326-7504 Email; banking@state.sd.us
Tennessee	Department of Financial Institutions File a complaint here	Tennessee Tower 26th Floor 312 Rosa L. Parks Avenue Nashville, TN 37243-1102	Toll Free: 800-778-4215 Phone: 615-741-2236 Fax: 615-253-7794 Email: tdfi.consumerresources@tn.gov
Texas	If you are a Texas resident and have a complaint, first contact Comdata Inc. If you still have an unresolved complaint regarding Cambridge Mercantile Corp. (U.S.A.)'s money transmission activity, please direct your complaints to the Texas Department of Banking: 2601 N Lamar Blvd, Austin, TX 78705-4292, (877) 276-5554 (toll free), fax (512) 475-1288, email at consumercomplaints@dob.texas.gov, or visit their website at www.dob.texas.gov. File a complaint here		
Utah	Department of Financial Institutions File a complaint here	324 South State St, Suite 201 Salt Lake City, UT 84111 (or) PO Box 146800 Salt Lake City, UT 84114-6800	Phone: 801-538-8830 Fax: 801-538-8894 Email: complaints.dfi@utah.gov
Vermont	Department of Financial Regulation Attention: Banking Division – Consumer Assistance File a complaint here	89 Main Street Montpelier, VT 05620-3101	Toll Free: 833-337-4685 Phone: 802-828-3307 Email: Dfr.BnkConsumer@vermony.gov

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Virginia	Bureau of Financial Institutions Attention: Consumer Services and Consumer Complaint Information File a complaint here	PO Box 640 Richmond, VA 23218-0640 (or) 1300 East Main St. Suite 800 Richmond, VA 23219	Toll Free (VA Only): 800-552-7945 Phone: 804-371-9657 Fax: 804-371-9416
Washington	Department of Financial Institutions – Division of Consumer Services File a complaint here	PO Box 41200 Olympia, WA 98504-1200	Phone: 360-902-8704 TDD: 360-664-8126 Fax: 360-664-8126 Email: banks@dfi.wa.gov
West Virginia	Division of Financial Institutions File a complaint here	900 Pennsylvania Ave, Suite 306 Charleston, WV 25302-3542	Toll Free:800-368-8808 Phone: 304-558-8986 Fax: 304-558-0442
Wisconsin	Department of Financial Institutions Attention: Bureau of Consumer Affairs File a complaint here	4822 Madison Yards Way, North Tower Madison, WI 53705 (or) PO Box 8041 Madison, WI 53708-8041	Toll Free: 800-452-3328 Phone: 608-261-9555 Email: ConsumerAct@dfi.wisconsin.gov
Wyoming	Division of Banking File a complaint here	Hathaway Building, 2nd Floor 2300 Capitol Ave Cheyenne, WY 82002	Phone: 307-777-7797 Fax: 307-777-3555 Email: wyomingbankingdivision@wyo.gov

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